



TO **Prospective Supplier**

FROM **Kip Smalligan, Sr. Strategic Sourcing Specialist, GVSU Procurement Services**
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RE **Request for Proposal #218-50**
Avigilon Security Camera System Software, Camera Licenses, and Servers
ADDENDUM #1 Clarifying Questions

Below are some supplier questions and GVSU responses.

1. On the DR failover for all cameras to second server, how is the 3rd server used in the configuration?

The reason for the third server is to allow for future expansion. We envision spreading the current 300 cameras over the three servers and have the fail over for server 1 to go to sever 2 and 2 to 3 and 3 to 1. Then over the next 3 years when we decide to increase the cameras from 300 to 600 we can just assign them across the systems evenly.

2. Time and Materials Camera Maintenance: What does this entail -- monthly, quarterly, yearly touches/cleanings? What is GVSU's goal for maintenance with the new system?

Time and material maintenance is not scheduled and happens as needed. The only ongoing maintenance needs on the cameras is the 6-month cleaning.

3. 3-Year Server Maintenance: What does this entail? What is GVSU's goal for maintenance with the new system?

Server maintenance is for major issues (faster part receiving). The day-to-day maintenance of software and operating system can be handled by GVSU. Fixing connection issues will be through GVSU's IT department, so for the most part it is for hardware only unless you have other ideas

4. Will repeal of Prevailing Wage Law 6/6/18, will GVSU still require Prevailing Wage as stated in RFP?

GVSU is awaiting guidance from its legal office on how Prevailing Wage should be handled. Perhaps the Legislature will also provide some direction very soon. For now, plan on quoting it with the Prevailing Wage.